

Penn State Health Life Lion LLC Emergency Services



Subscription Program Information

Join online at
www.PSHLL.com



Dear Resident:

Enclosed is your 2023 subscription application for Penn State Health Life Lion, LLC (PSHLL) emergency services.* PSHLL is the designated provider of both Advanced Life Support and Basic Life Support services. PSHLL provides high quality service in Central Pennsylvania and transports patients to all area hospitals.

If you do not have a current subscription, choose to protect yourself and your family by becoming a subscriber. Inside is your 2023 subscription application.*

Your paid subscription is vitally important in helping us keep up with the ever-increasing costs of ambulances, sophisticated lifesaving medical equipment and training for our dedicated personnel.

Your paid subscription can also save you money, as it takes the place of any co-payments and 50% of the deductible that your insurance company may require you to pay.

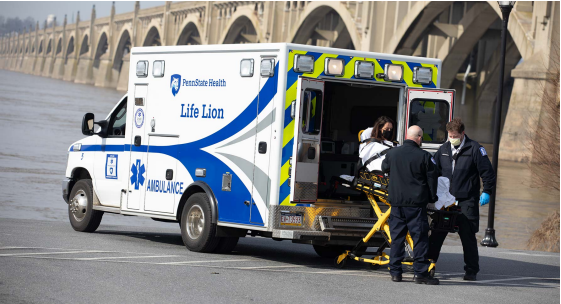
Our return mailer shows a New Cumberland address because we have partnered with a third-party membership service provider to manage the administrative aspects of this program. This includes return mail, data input of your information and customer service.

Simply complete the subscription application and return it with your payment, or subscribe securely online at PSHLL.com.

Thank you for supporting us in providing prompt emergency care for you and your loved ones .



Penn State Health Life Lion LLC is the designated regional provider of both advanced life support and basic life support services for your area. We provide high-quality emergency medical services and transport patients to all area hospitals.



Why should I become a subscriber?

Your subscription will help ensure that Penn State Health Life Lion LLC will have the staff, vehicles and equipment required to provide around-the-clock emergency medical services (EMS) for you and your family.

If I have health insurance, why do I need a subscription?

Most insurance companies do not pay 100% for ambulance or paramedic services. Your subscription covers any copayments and 50% of your deductible. Non-subscribers may be responsible for full payment of all applicable charges, which often can exceed \$1,000 per trip. In addition, if you are a subscriber and need to have non-emergency transportation by wheelchair van, you will receive a 20% discount.

How does Penn State Health Life Lion LLC get reimbursed if I am transported to the hospital?

If you are a subscriber and are transported to a hospital by Penn State Health Life Lion LLC, we will submit a bill to your insurance company. We will waive any copayments and 50% of your deductible.

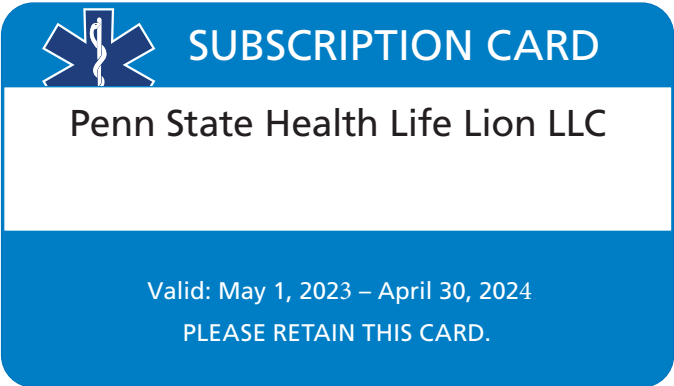
What should I do if my insurance company sends a check to me for payment of services provided by Penn State Health Life Lion LLC?

Reimbursement checks, or the same amount, must be sent to Penn State Health Life Lion LLC. If this is not done, your subscription will be terminated, and you will be held responsible for payment of all outstanding balances.

What is NOT covered by a subscription?

The following services are NOT covered by your subscription:

- Transports that do not meet medical necessity criteria
- Alternative modes of non-emergency transportation, such as wheelchair van transports. However, subscribers receive a 20% discount.
- Certain non-emergency ambulance transports that may be denied or deemed outside the limits of your insurance coverage
- Any charges related to excessive mileage or other non-covered charges for transports that are based solely on patient and/or physician preference
- Services not provided by Penn State Health Life Lion LLC. Reimbursement will not be made for services provided by covering agencies.



How can I subscribe?

Simply complete the subscription application below and return it with your payment or subscribe securely online at **www.PSHLL.com**.

Please list names of all members residing in your household.

Names _____

Household Address _____

City _____ **Zip** _____
Phone _____

2024 Subscription Application

Annual subscription rates

- Family = \$85**
- Individual = \$70**
- Donation (optional) = \$** _____
- Total enclosed = \$** _____

Become a member today. Make check payable to: **Penn State Health Life Lion LLC**. Use the attached envelope to return your payment or subscribe securely online at **www.PSHLL.com**.

Your subscription entitles you to unlimited, medically necessary emergency medical service from May 1, 2023 to April 30, 2024. Penn State Health Life Lion LLC reserves the right to bill all available third-party insurances.

For questions or more information, call: 717-763-2108, ext. 2, Monday through Friday, from 8 a.m. to 4 p.m.

Our office is located at:
431 N. 21st St., Suite 101
Camp Hill, PA 17011